



Information for visitors

Dear Ladies and Gentlemen,

Thank you very much for your interest in a tour of our factory in Gottlieben. To guarantee your safety and our high hygiene standards, please comply with the following regulations:

- Hygiene coats, hair nets and, if necessary, beard protectors must be worn in the production rooms. Shorts and skirts are not allowed.
- Please wear closed flat shoes with socks or tights.
- Please remove all jewellery (necklaces, rings, earrings and, if possible, wedding ring) before the tour. You may not take handbags with you (they can be left in a safe place).
- The consumption of chewing gum or sweets is not permitted.
- Photography in the production rooms is not permitted.
- Do not reach into machines or assembly lines. Keep away from unpackaged products.
- Sanitary facilities for visitors are limited.
- Delays of more than 15 minutes may make a visit impossible. Please report any delays as soon as possible.
- Depending on the time of day and the season, it may be that some machines will be out of action.
- Guided tours are conducted with groups of 10 to a maximum of 40 participants.
- Children under the age of 10 may not be taken into the production rooms.
- The meeting and assembly point before the tour is the Gottlieber Seecafé.

Please ensure this information is passed on to **all** persons participating in this visit. We look forward to seeing you at our factory soon!

Kind regards,

Gottlieber Spezialitäten AG
Carola Zioerjen



Cancellation conditions

All registrations for our factory tours are binding. Payment is settled on site (cash or card).

Gottlieber Spezialitäten AG reserves the right to cancel the booked tour without giving further reasons up to 14 days before the tour date. In such cases, it is possible to make an alternative appointment.

Cancellation of the factory tour by the client is possible up to 14 days before the agreed date, subject to a handling fee of CHF 35.

If the guided tour is cancelled at a later date, 100% of the amount is due; the full amount is also due in the case of unjustified non-attendance at the appointment.

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